

Component IV: Systems

## Module C: Health Care Trends

## Topic 1: Quality and Safety

**I. Statement of Purpose**

Evaluate several quality and safety organizations that set the standard for ambulatory care practice.

**II. Terminology**

1. Evidence-Based Practice
2. Competency
3. Clinical Standards
4. Patient-Centered Medical Home

**Acronyms**

1. ACO (Accountable Care Organizations)
2. NCQA (National Committee for Quality Assurance)
3. PCMH (Patient-Centered Medical Home)
4. QSEN (Quality and Safety Education for Nurses)

**III. Performance Standards**

1. Compare national and regional organizations guiding quality and patient safety in ambulatory care.
2. Describe and compare systems for Patient Centered Care in Patient Care Systems.
3. Analyze the national and private health care reform differences in Health Care Reform

**IV. References**

1. Balasa, DA, (2010) Opportunity increase as CMAs (AAAMA) answer PCMH needs, *CMA Today*, Jan-Feb; 43 (1): 6-8.
2. Brady, Debra S. (2011) Using Quality and Safety Education for Nurses (QSEN) as a Pedagogical Structure for Course Redesign and Content, *International Journal of Nursing Education Scholarship*, Volume 8, Issue 1
3. Crosby, JB, (2010) PCMH: a revolutionary model of care, *JAOA J Am Osteopath Assoc*, 110 4 Suppl5: eSii.E:\AmbCareRN\article\_search\HealthCare Trends\EBSCOhost CMS draws mixed reviews with the release of proposed ACO rules files
4. E:\AmbCareRN\article\_search\HealthCare Trends\EBSCOhost Using Quality and Safety Education for Nurses (QSEN) as a Pedagogical Structure files
5. E:\AmbCareRN\article\_search\HealthCare Trends\EBSCOhost Patient-centered medical home an emerging primary care model and the milit .htm SPACING?
6. E:\AmbCareRN\article\_search\HealthCare Trends\EBSCOhost Using Quality and Safety Education for Nurses (QSEN) as a Pedagogical Structure.htm

7. Sherwin, Jane (2012) Contemporary Topics in Health Care: Accountable Care Organizations, PT in Motion.org, February

Content Outline Theory Objectives	Suggested Learning Activities/Evaluation
<p><b>Objective 1</b>  <b>Compare national and regional organizations guiding quality and patient safety in ambulatory care.</b></p> <p>A. QSEN (<i>Quality and Safety Education for Nurses</i>)</p> <ol style="list-style-type: none"> <li>1. Improve the quality for the ambulatory nurse working in healthcare systems</li> <li>2. Improve the safety of the ambulatory nurse working in healthcare systems</li> <li>3. Quality               <ol style="list-style-type: none"> <li>a. Knowledge, Skills, Attitudes (KSA)</li> <li>b. Evidence Based Practice</li> <li>c. Safety</li> <li>d. Competencies</li> <li>e. Clinical Standards</li> </ol> </li> </ol> <p>B. NCQA (National Committee for Quality Assurance) - Accreditation, Certification, Distinction and Recognition</p> <ol style="list-style-type: none"> <li>1. Programs multicultural care</li> <li>2. Distinctions</li> <li>3. Special Needs Plan</li> <li>4. Accreditation               <ol style="list-style-type: none"> <li>a. Certification</li> <li>b. Recognition</li> </ol> </li> <li>5. Patient-Centered Medical Home (PCMH)               <ol style="list-style-type: none"> <li>a. Primary physician</li> <li>b. Whole person orientation                   <ol style="list-style-type: none"> <li>1) Specialty Referral</li> <li>2) Dietician</li> <li>3) Pharmacist</li> </ol> </li> <li>c. Coordinated and integrated care</li> <li>d. Evidence-informed medicine</li> </ol> </li> <li>6. 2011 PCMH Standards               <ol style="list-style-type: none"> <li>a. PCMH measurable outcomes</li> <li>b. Guidelines and timeline for completion</li> </ol> </li> </ol> <p>C. ACO (Accountable Care Organizations)</p> <ol style="list-style-type: none"> <li>1. Domains of Quality               <ol style="list-style-type: none"> <li>a. Patient Experience</li> <li>b. Care Coordination</li> <li>c. Patient Safety</li> <li>d. Preventive Health</li> <li>e. Caring for at risk population</li> </ol> </li> <li>2. Cost-effective Care</li> </ol>	<p>Read AAACN Core Curriculum Chapter on “Patient Advocacy.”</p> <p>Read two articles on the effectiveness of national programs that evaluate and give recommendations on quality of care and patient safety.</p> <p>Compare and contrast three types of regional or national programs that monitor quality and safety of patient care in the ambulatory care setting.</p>
<p><b>Objective 2</b>  <b>Describe and compare systems for Patient Centered Care in Patient Care Systems.</b></p>	<p>Read AAACN Core Curriculum, Chapter on “The Context of Ambulatory Care</p>

<ul style="list-style-type: none"> <li>A. Governmental Programs Medicare/Medicaid/Veterans Affairs (VA)</li> <li>B. Private controlled systems               <ul style="list-style-type: none"> <li>1. Managed Care Organizations</li> <li>2. Employer-controlled system</li> </ul> </li> <li>C. Insurance-controlled system</li> </ul>	<p>Nursing.”</p> <p>List three major advantages and disadvantages of Health Care Systems executed by the Government, Private and Insurance. Investigate the laws and implementation of “Patient- Centered Medical Home”</p>
<p><b>Objective 3</b>  <b>Analyze the national and private health care reform differences in Health Care Reform</b></p> <ul style="list-style-type: none"> <li>A. National and private health care reform               <ul style="list-style-type: none"> <li>1. Affordable Care Act 2010</li> <li>2. National efforts                   <ul style="list-style-type: none"> <li>a. Consumer</li> <li>b. Business</li> </ul> </li> </ul> </li> <li>B. State and Private health care reform               <ul style="list-style-type: none"> <li>1. State Assist Insurance reform</li> <li>2. Private Insurance reform efforts</li> </ul> </li> </ul>	<p>Read AACN Core Curriculum, Chapters on “The Context of Ambulatory Care Nursing,” and “Informatics”</p> <p>Describe the different patient care systems in California</p> <p>Debate the advantages and disadvantages of National Health Care Plan</p> <p>Analyze State assisted Health Care reform</p> <p>Debate the pros and cons of governmental and private health care delivery systems</p>