



San Diego Medical Assistant Training Program

Customized Medical Assistant training was created for incumbent workers at North County Health Services and Family Health Centers of San Diego through a partnership of the San Diego/Imperial Health Workforce Initiative, UC San Diego Extension, and WorkSource Partners, and was funded by the San Diego Funders Collaborative through the San Diego Workforce Partnership.

BASIC MODULES

- 1. Screening
- 2. Chronic Conditions
- 3. Case Management
- 4. Communication Skills
- 5. Professionalism & Critical Thinking
- 6. Motivational Interviewing
- 7. Health Throughout the Life Cycle
- 8. Helping People Change

ADVANCED MODULES

- 1. Introduction & Motivational Interviewing
- 2. Health Maintenance
- 3. Diabetes
- 4. Hypertension & Hyperlipidemia
- 5. Smoking, Alcohol, & Drug Abuse
- 6. Asthma & Oral Health
- 7. Mental Health & Mental Illness
- 8. Using the Internet to Teach About Health

PRECEPTOR MODULES

- 1. Introduction & Philosophy of Care
- 2. Communication Skills
- 3. Becoming a Teacher
- 4. Team Building & Work Styles
- 5. Motivational Interviewing
- 6. Working with Underserved Communities
- 7. Stress Management & Mental Health
- 8. Summary & Review

Complete modules can be accessed through the Health Workforce Initiative website at www.ca-hwi.org