

August 12, 2013 HWI Regional Director Conference Call Notes

Attendees: Linda Zorn, Trudy Old, Ann Durham, Sonia Lira, Mary O'Connor, Shari Herzfeld, Lyla Eddington, Brenda Fong, Barbara Brock, Sue Hussey, Valerie Fisher, John Cordova

1. Update on Business cards and website etc.

- Linda Z. is working with Van to get another title other than DSN. Pushing for "Director" titles
- DSN's can have two business cards
- EWD website keep it updated
- Did all get cards through FED-Ex?
- Wait till Sept. meeting for further notice on this for face sheet
- CCCCCO are doing a more thorough job of looking at the budgets and updates

2. Coordination of COE Health Scans

- Linda Z. meeting this week with Center of Excellence for coordination of COE Health Scans
- Hold off starting these until after this meeting with Cathy.
- Will discuss more at the September meetings

3. Reporting – Monthly and quarterly

- Don't know 1070 yet
- Linda Z. met with Ken Sari – **Event Tracker**
- Passwords – will play around with this further
- Sue, Mary, and Trudy volunteered to work with this
- No update on monthly – A template is being developed

4. SB 1070 Funds

- It is a college by college decision
- SBC1070 funds can't spend until October
- Be cautious of big expenditures
- Split on reporting? Waiting to hear from Chancellors Office
- Spend down 1402 budget first
- Track these separately
- Two different websites to go in and report

5. Review of primary focus as discussed at the July 12th meeting

- Working with Chris to help them on board their DSN's
- Meet with consortia, colleges, partners, and industry
- This is an important part of your evaluation

6. CNA Issues

- Faculty – Linda Z. asked for help from CAHF
- Linda Z. talked with Christine Northrup – Santa Barbara
- Website Arthur Rupp Foundation
- CNA funding – Expansion of CNA program
- North and Central Regions wanting to expand
- Mary O. states that there are only two organizations that test CNA's
- The Red Cross and NATAP
- There is a need for another testing center in the region
- Currently volume is the only way to make money for the centers
- Karen Harvey travels around to do testing – paid on a per test basis
- Mary O.'s model is working
- Linda Z. What are qualifications for Instructors?
- Previous experience – 1 year practice working with elderly
- Instructors must have experience in an Elderly Care facility

- CDPH Coordinators reviewed
- Test changed on July 1st
- Rash of complaints – Did school learn of changes?
- Linda Z. suggests to waive test fees if there are complaints
- Do we need another In-Service?
- Test site Coordinators and Evaluators needed
- Another center is needed
- Dept. of Public Health does not want association with the propriety school. Concerned with conflict of interest

- Avante – So. Cal has no need for another CNA test center, but how can they help the other regions that need it?

- Linda Z. – Promote it
- Other grants can have someone travel to other areas and help pay the travel costs and associated expenses
- Traveling can be a burden for coordinators
- Need a large enough area to get the volume needed to generate operating funds
- Have a conference call to discuss

- Perhaps do a webinar to discuss this further
- CNA -Software needs to be upgraded
- Websites for testing information:
- www.Regionaltestingcenter.org
- Mission College HWI
- Pearson VUE

7. Medical Assisting

- Physician from Asian Health Services
- Curriculum on Health Coaching
- Establishing a partnership to share curriculum
- Medical Directors want feedback from us
- Linda Z. – Health coaching topics:
 - a. Chronic Diseases
 - b. Geriatrics
 - c. Interpersonal Communications
- Anne is developing curriculum that others can use.
- Will be wholesale on website to be utilized statewide
- Meeting in Oakland
- Can access people at the table from there
- Must be certified to train other Medical Assistants
- M.A. refresher course
- Ann will follow up and let Linda Z. know
- Hope to get curriculum done for September face-to-face meeting

8. CCCAOE Leadership Training

Van requesting a mandatory DSN training - coming up

- Watch for January dates
- It will be retreat fashion
- Click on DIVISION MEETINGS not on the Calendar
- Contact Rich Mabry so you will know what you need to do and what has been completed
- January dates with Starla – Where are we with that?
- Ann will send out dates
- Community Paramedic Pilot Project
- In line with Accountable Care Act
- When Pilot sites are set up – looking at having a community meeting
- Not sure what curriculum will look like
- We should be involved with these

❖ **Six things listed in letter of intent:**

- 1. Transport patients with specified conditions not needing emergency care to alternate, non-emergency department locations.
- 2. After assessing and treating as needed, determine whether it is appropriate to refer or release an individual at the scene of an emergency response rather than transporting them to a hospital emergency department.
- 3. Address the needs of frequent 911 callers or frequent visitors to emergency departments by helping them access primary care and other social services.
- 4. Provide follow-up care for persons recently discharged from the hospital and at increased risk of a return visit to the emergency department or readmission to the hospital.
- 5. Provide support for persons with diabetes, asthma, congestive heart failure, or multiple chronic conditions.
- 6. Partner with community health workers and primary care providers in underserved areas to provide preventive care.
- Discussed upcoming DACUM meeting
- RN Care Coordinators - ongoing care

9. Sept 12-13 meeting details

- Discussed upcoming Sept. Meetings
- Constant Contact notification system
- RSVP both dates – for food
- SSN on form will be optional – there were some complaints – website is https = secure
- Some will send checks and just get reimbursed
- Butte College HWI is the vendor

- Weekly DSN connections
- Some DSN's have questions
- Perhaps a weekly conference call and or email list to send questions
- DSN's can contact Linda Z. with questions. It is her job to help out DSN's
- When setting up a conference call go to CCC conference website
- Get conference call numbers there
- Do not use Linda Z.'s conference numbers
- Go to COADN meetings in your own regions
- Bio's for – Doing What Matters
- New timeline – August 30th, 2013
- Mary O. CNA curriculum – will send flash drive
- HWI website – password – Intranet is not set up yet.