

DACUM Research Chart for Certified Nurse Assistant

DACUM Panel

Christine Miranda
UCSD Medical Center-Hillcrest/Southwestern
College
San Diego, CA

Karen Nava
Southwestern College
San Diego, CA

Chris Reeder
Point Loma Convalescent Hospital
San Diego, CA

Jennie Hansbrough
Country Hills Health Care
El Cajon, CA

Theresa Lindsey
Point Loma Convalescent Hospital
San Diego, CA

William Martin
Scripps Oceanview Convalescent Hospital
San Diego, CA

Tzerelin Babalcon
Southwestern College
San Diego, CA

Patricia Connolly-Ford
Scripps Oceanview Hospital
Cardiff, CA

Aprill Goeins
Scripps Oceanview Convalescent Hospital
Oceanside, CA

DACUM Facilitators

Pamela Rice
Grossmont College
El Cajon, CA

Rick Michelson
Grossmont College/AOJ
El Cajon, CA

Elizabeth Basinet
Team Leader
Barrett Resource Group
San Diego, CA

Produced For

Grossmont College
Leadership and Economic Development Institute
8800 Grossmont College Drive
El Cajon, CA 92020

Produced By

Center on Education and Training for Employment
College of Education
The Ohio State University
1900 Kenny Road
Columbus, OH 43210-1090

December 6-7, 2001

Developed and published under contract #01-005-002 with the California Community Colleges Chancellor's Office. This work is a product of the Statewide Special Project Collaborative in Health Occupations operated by Grossmont-Cuyamaca Community College District and does not necessarily reflect the policy of the Board of Governors of the California Community Colleges. Permission is hereby granted to reproduce this work, in whole or part, for classroom or curriculum use.

DACUM Research Chart for Certified Nurse Assistant

Duties Provide Patient Care	Tasks			
A	A-1 Adhere to patient's rights	A-2 Obtain patient V/S	A-3 Perform blood sugar tests*	A-4 Collect patient specimens
	A-5 Perform patient incontinent/continent care	A-6 Obtain patient's weight	A-7 Maintain patient's skin integrity	A-8 Reposition patient
	A-9 Assist patient in dressing/undressing	A-10 Assist patient in feeding/hydration	A-11 Provide clean linens	A-12 Perform colostomy care
	A-13 Perform catheter care	A-14 Perform partial bath	A-15 Perform shower bath	A-16 Perform bed bath
	A-17 Provide urinal	A-18 Provide bedpan	A-19 Provide comfort and companionship to patient	A-20 Provide ear care
	A-21 Provide eye care	A-22 Provide nose care	A-23 Provide oral care	A-24 Provide hair care
	A-25 Provide nail care	A-26 Shave patient	A-27 Provide preventive contracture measures	A-28 Ensure patient comfort
	A-29 Assist CN	A-30 Escort patient (e.g., doctor's appointment, reception area)	A-31 Provide prosthesis care	A-32 Provide for sitz bath
	A-33 Maintain proper and accurate documentation	A-34 Ambulate patient	A-35 Support patient's self-care	A-36 Provide interpretation for non-verbal patient
	A-37 Assist in non-verbal communication with patient (e.g., special needs)	A-38 Provide interpretation for non-English speaking patients	A-39 Conduct patient Admission Procedure	A-40 Conduct patient Discharge Procedure
A-41 Discontinue patient IVs*	A-42 Discontinue patient F/C*	A-43 Perform postmortem care on patient		

B

Maintain Safe Environment

B-1 Practice universal/standard precautions	B-2 Clean up spills	B-3 Report broken equipment	B-4 Practice infection control
B-5 Follow hazardous waste protocol	B-6 Respond to emergency codes	B-7 Participate in safety orientation	B-8 Attend safety inservice training
B-9 Apply safety devices	B-10 Practice proper body mechanics	B-11 Adapt equipment for special needs	B-12 Monitor patient for at-risk behavior (e.g., 1-on-1)
B-13 Participate in disaster/fire drills	B-14 Maintain back-up equipment	B-15 Alert all persons of patient safety precautions	B-16 Monitor safety devices
B-17 Evaluate patient safety needs			

C

Provide Restorative Care

C-1 Assist patient with feeding	C-2 Follow nutritional guidelines	C-3 Assist patient in proper body alignment (e.g., W/C, bed)	C-4 Assist patient with dressing/undressing
C-5 Assist patient with B&B training	C-6 Assist patient with exercises	C-7 Assist patient with whirlpool	C-8 Assist patient with ambulation
C-9 Assist patient with transferring	C-10 Encourage patient use of adaptive devices (e.g., fork, spoon, cups, lifters)	C-11 Apply patient splints	C-12 Apply patient prosthesis
C-13 Reinforce use of assistive devices (e.g., cane, crutches, walker)	C-14 Implement therapy program	C-15 Document patient progress	

D

Maintain Unit Operation

D-1 Inventory unit supplies	D-2 Order unit supplies	D-3 Obtain unit supplies	D-4 Maintain unit supplies
D-5 Maintain clean unit	D-6 Inspect unit equipment (e.g., batteries)	D-7 Relay unit information during shift change	D-8 Provide feedback at unit meeting
D-9 Delegate unit assignments			

E

Report to Multidisciplinary Team

E-1 Report occurrences of abuse (e.g., physical, verbal, sexual)	E-2 Report aggressive behavior	E-3 Report change of patient condition	E-4 Report patient progress
E-5 Attend Care Plan meetings	E-6 Document issues and concerns on communication log		

F

Pursue Professional Growth

F-1 Maintain certification training	F-2 Maintain CPR training	F-3 Participate in professional organizations (e.g., membership privileges)	F-4 Pursue non-assigned activities in support of Unit
F-5 Participate in educational seminars/workshops	F-6 Network with community organizations	F-7 Enroll in "step-up" training programs (e.g., license program)	F-8 Attain additional qualifications

Future Trends and Concerns

- Amnesty waivers
- Background checks
- Different levels of certification specialization
- Facilities improvement
- Increased accountability
- Lack of benefits/better benefits
- Lack of training
- Lack of training from CNA
- Morale-building
- Negative feedback by evaluators
- Patient-to-nurse ration too high
- Personal liability/malpractice insurance
- Responsibility without compensation
- Responsibility without training
- Shortage of staff
- Staff turnover
- Understanding scope of practice
- Unrealistic State requirements which leads to untrained staff
- Wages/salaries

General Knowledge and Skills

- Abnormal/normal signs and symptoms
- Communicaiton skills (written and verbal)
- CPR/First Aid
- Data interpretation
- Disaster skills
- Emergency codes
- Environmental regulations
- General patient rights
- Give bath, shower, ambulate, transferring, apply splints, ROM, feeding

- High school diploma or GED
- Hygiene
- Infection control
- Interpersonal skills
- Isolation techniques
- Leadership skills
- Motivational skills
- Multi-tasking skills
- Organizational skills
- Patient care skills
- Policies and procedures
- Postmortem skills
- Proper body mechanics
- Proper use of equipment
- Spiritual and emotional health
- Stress management techniques
- Time management
- Universal precautions
- Vital signs
- Work as team member

Tools, Equipment, Supplies and Materials

- Alcohol swabs
- Ambulatory devices
- Assigned cell phones
- Assigned pagers
- Bed trapeze
- Bedside commode
- Bladder ultrasound (ACF)
- Blood pressure cuffs
- Briefs/cloth diapers
- Call light/intercom system
- Charting tables
- Copy machine
- Disposable/biodegradable bags
- Flow sheets
- Foley catheter/colostomy bags
- Gait belt
- Geri chairs
- Glvoes
- Gowns
- Gurney (transport and shower)
- Hand sanitizer
- Hospital beds
- Ice/heat packs
- Linen carts/soiled linen hampers
- Marriewalkers
- Masks
- Mattresses (egg crate, spenco, air, special)
- Mechanical lifts
- Medical tape
- Office supplies
- Over-the-bed table
- Oxygen tubing equipment
- Patient safety devices
- Personal hygiene items
- Pulse oximeter
- Rehabilitation equipment
- Repositioning devices
- Scales
- Sharps containers
- Shower chairs
- Splints
- Stethoscope
- Therapeutic equipment
- Thermometer
- Watch with 2nd hand
- Wheel chairs

Worker Behaviors

- Caring
- Common sense
- Compassionate
- Competent
- Confident
- Creative
- Dependable
- Efficient
- Empathetic
- Flexible

- Goal-setter
- Good listener
- Good personal hygiene
- Honest
- Integrity
- Kind
- Knowledgeable
- Leadership skills
- Manage time well
- Observant
- Organized
- Patient
- Patient advocate
- Positive/energetic
- Reliable
- Role model
- Self-starter
- Skilled
- Takes initiative
- Team player
- Tireless
- Well-groomed

