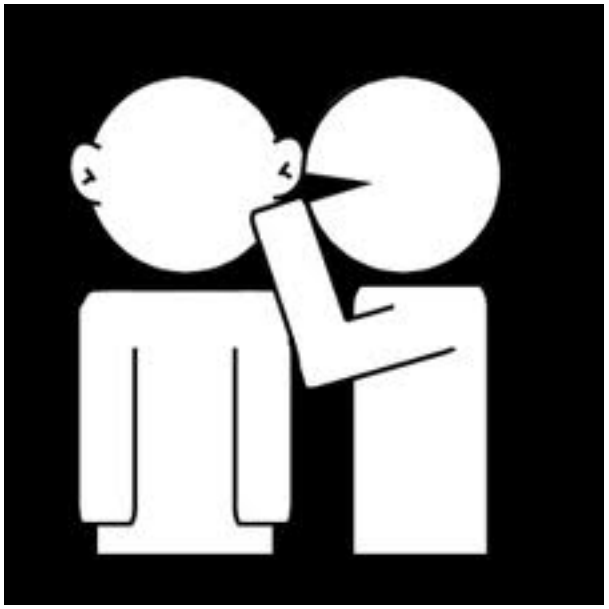
Module 6

Cross-Cultural Communication Styles and Differences

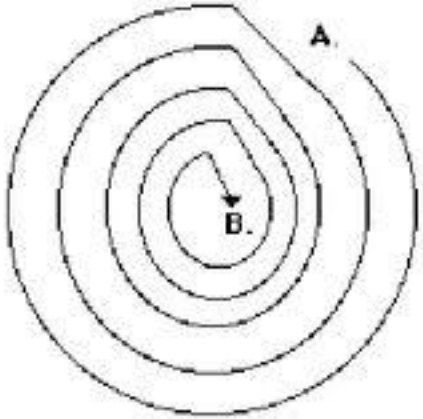
Verbal Communication Styles

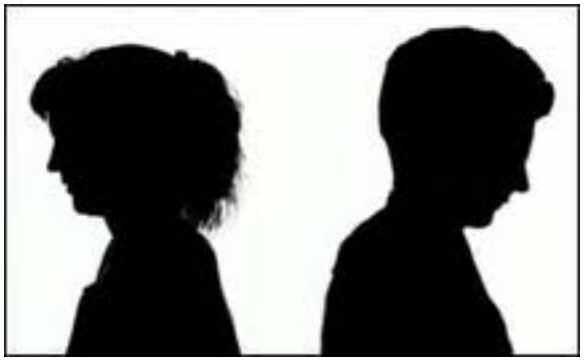
- Direct vs. Indirect
- Formality vs. Informality
- Turn Taking/Pause
- Animation/Emotion

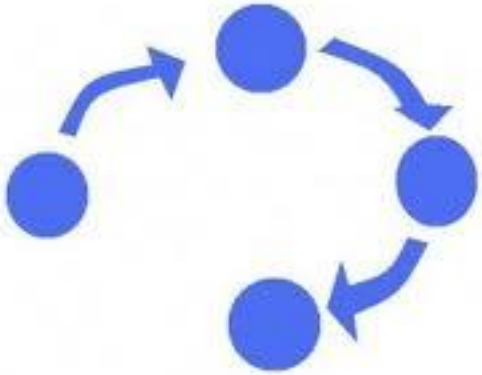
Direct Communication



Indirect Communication







How do these two styles see each other?

- Direct Communicators seen by Indirect Communicators

- Indirect Communicators seen by Direct Communicators

Formality

Informality

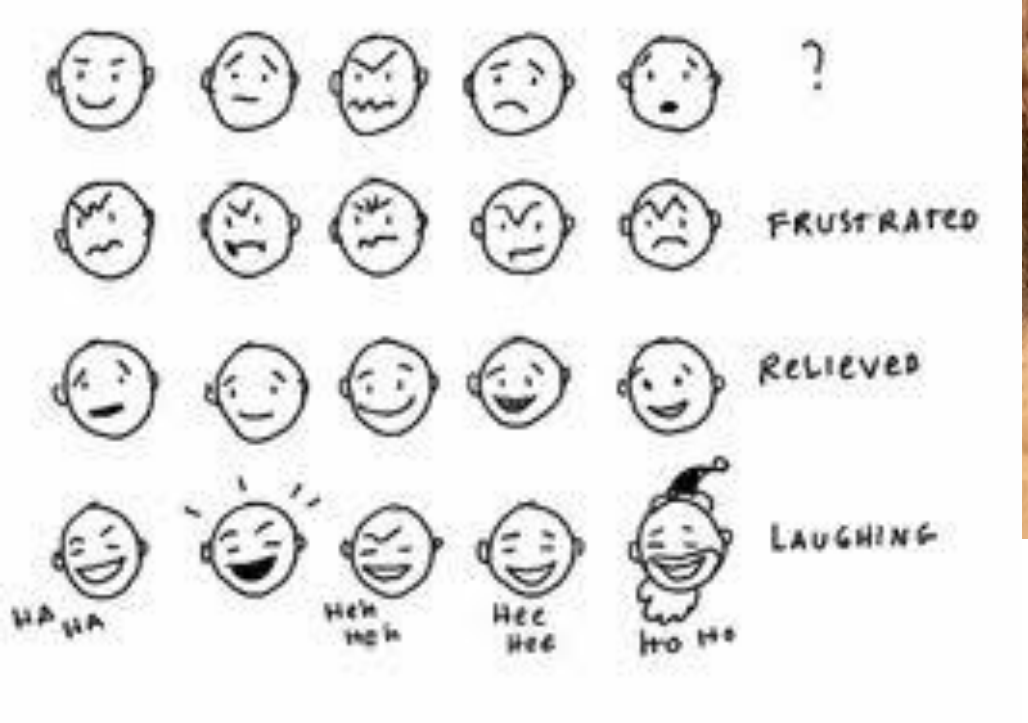
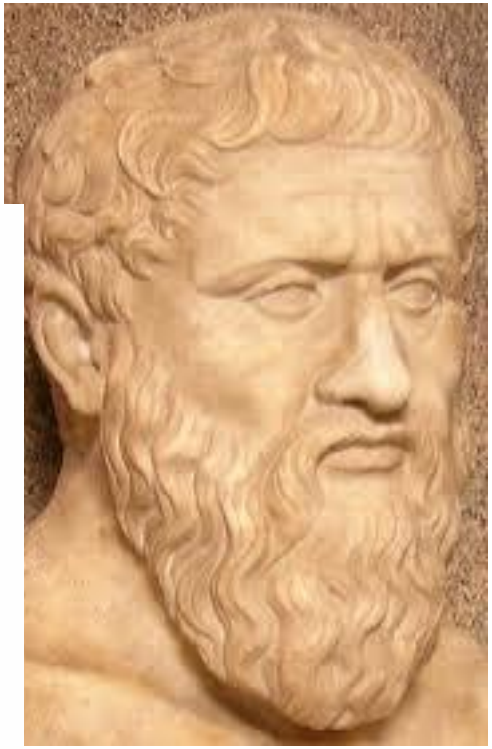
How do these two styles see each other?

- Informal Communicators seen by Formal Communicators
- Formal Communicators seen by Informal Communicators

Turn-Taking/Pause

Turn-Taking/Pause

- High-Involvement

- High-Considerateness

Emotion/Animation