Students Providing Health Services to Underserved Populations

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Objectives for this Presentation

- How to start and maintain a University mobile program from policy, MOUs, scheduling and funding
- Barriers encountered with inter-professional collaboration and methods developed to alleviate those barriers, successfully serving communities.
- The impact students can make on populations served.

Mobile Health



- Not a new Concept
- Yes, we do keep reinventing the Wheel

In the beginning

- First Step~ Convince the powers that be......
 - Know the laws that goveren
 - In Califorina
 - CALIFORNIA BUSINESS AND PROFESSIONS CODE

HEALTH AND SAFETY CODE SECTION

CALIFORNIA BUSINESS AND PROFESSIONS CODE

•	Article 5. Payment Procedures
•	Article 6. Funding
•	Article 7. Rules and Regulations
•	CHAPTER 9. CERTIFICATION OF THIRD-PARTY DISPUTE RESOLUTION
•	PROCESSES FOR NEW MOTOR VEHICLES472-472.5
•	DIVISION 1.5. DENIAL, SUSPENSION AND REVOCATION OF LICENSES
•	CHAPTER 1. GENERAL PROVISIONS
•	CHAPTER 2. DENIAL OF LICENSES
•	CHAPTER 3. SUSPENSION AND REVOCATION OF LICENSES
•	CHAPTER 4. PUBLIC REPROVALS
•	CHAPTER 5. EXAMINATION SECURITY496-499
•	DIVISION 2. HEALING ARTS

CALIFORNIA HEALTH AND SAFETY CODE

TACIBITIED
DIVISION 2. LICENSING PROVISIONS
CHAPTER 1. CLINICS
Article 1. Definitions and General Provisions 1200-1209
Article 2. Administration <u>1212-1220</u>
Article 2.5. Licensing of Clinics 1221-1221.19
Article 2.6. Provider Enrollment for Clinics 1222
Article 3. Regulations <u>1225-1234</u>
Article 4. Offenses
Article 5. Suspension and Revocation
CHAPTER 1.3. OUTPATIENT SETTINGS 1248-1248.85

HEALTH AND SAFETY CODE SECTION 1221-1221.19

• (g) A clinic operated by, or affiliated with, any institution of learning that teaches a recognized healing art and is approved by the state board or commission vested with responsibility for regulation of the practice of that healing art.

HEALTH AND SAFETY CODE SECTION 1765.101-1765.175

1765.101. This chapter shall be known, and may be cited as, the Mobile Health Care Services Act.

1765.105. As used in this chapter, the following definitions shall apply:

(a) "Parent facility" means a health facility licensed pursuant to $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right$

Chapter 2 (commencing with Section 1250) of Division 2, or a clinic

licensed pursuant to Chapter 1 (commencing with Section 1200) of $% \left(1,0,0\right) =0$

Division 2.

(b) (1) "Mobile service unit" or "mobile unit" means a special

purpose commercial coach as defined in Section 18012.5, or a

commercial coach as defined in Section 18001.8, that provides

services as set forth in Section 1765.110, and meets any of the

following criteria:

- (A) Is approved pursuant to this chapter by the state department $% \left(A\right) =\left(A\right) +\left(A\right) +\left$
- as a service of a licensed health facility, as defined in Section 1250.
- (B) Is approved by the state department pursuant to this chapter
- as a service of a licensed clinic, as defined in Section 1200.
- (C) Is licensed pursuant to this chapter by the state department $% \left(\mathbf{C}\right) =\mathbf{C}\left(\mathbf{C}\right)$
- as a clinic, as defined in Section 1200.
 - (D) Is licensed pursuant to this chapter as an "other"

Making it Happen

Contracts

Medical Doctor

Fresno County Office of Education ~ Use of Mobile Unit

MOU's

Clinical Sites/Community Agencies

Public Health Department ~IMZ

Between Department within the College of Health and Humans Services

Pharmacology Students



Making it Happen

Money!

Liability Insurance for Supervising MD

Umbrella Insurance Policy for the University

Supplies, Driver Gas, Maintenance



CLIA Waiver

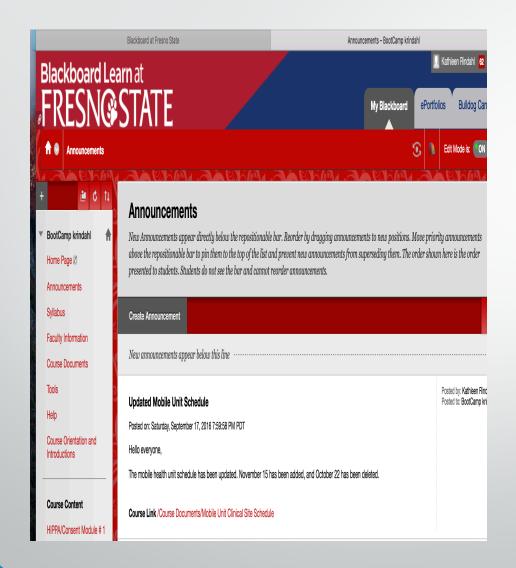
- Clinical Laboratory Improvement Amendments (CLIA)
- 1988 establishing quality standards for all laboratory testing to ensure the accuracy, reliability and timeliness of patient test results regardless of where the test was performed.

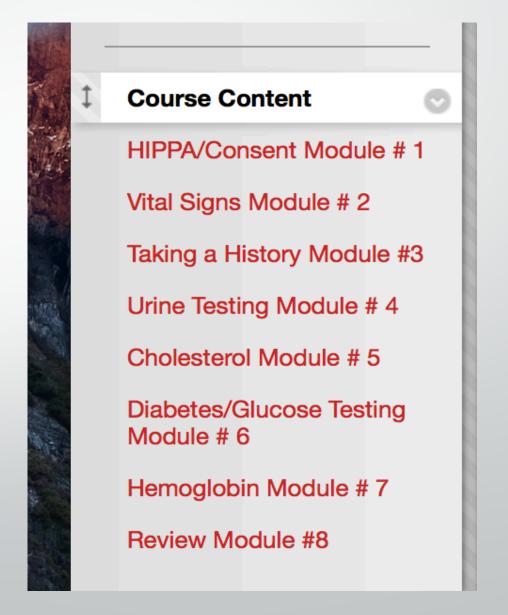


Compliance Organization and Training

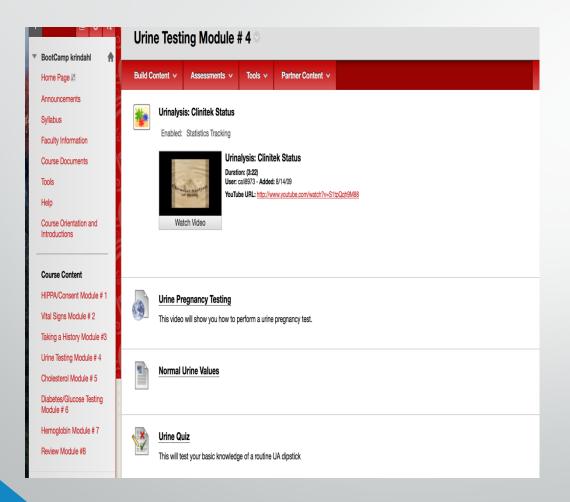
- All health facilities licensed under subdivision (a), (b), or
- (f) of Section 1250 shall adopt written policies and procedures for
- training and orientation of nursing staff.
- (e) No registered nurse shall be assigned to a nursing unit or
- clinical area unless that nurse has first received orientation in
- that clinical area sufficient to provide competent care to patients
- in that area, and has demonstrated current competence in providing
- care in that area.
- (f) The written policies and procedures for orientation of nursing
- staff shall require that all temporary personnel shall receive
- orientation and be subject to competency validation consistent with
- Sections 70016.1 and 70214 of Title 22 of the California Code of
- Regulations.

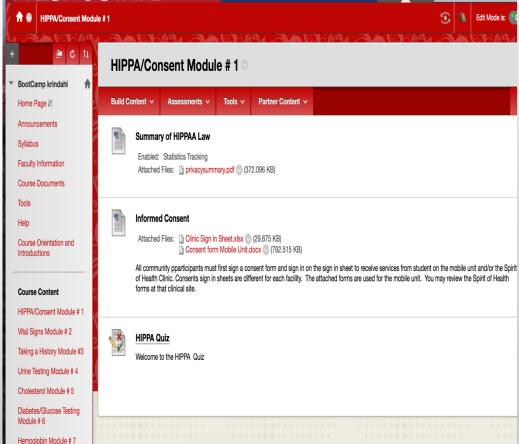
Blackboard Boot Camp



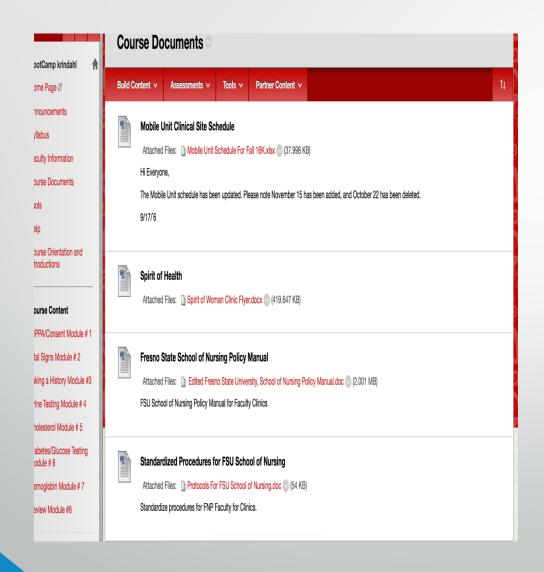


Blackboard Boot Camp





Blackboard Boot Camp



MISSION AND VISION STATEMENTS	
PATIENT FLOWERROR! BOOKMARK NOT DE	
FRESNO STATE SCHOOL OF NURSING, FACULTY CLINIC OPERATIONS MANUAL OVERVIEW	
GENERAL POLICIES AND PROCEDURES	
Maintenance of Policies and Procedures Manual (Sect. 75049)	
Definitions (Sects. 75001 - 75020)	
BASIC SERVICES POLICIES AND PROCEDURES	
Scope of Services, Limitations, and Referrals (Sects. 75026, 75030 [1 - 5], 75058)	
Case Management & Peer Advocacy (Sects. 75026, 75030[1-5])	
Medical Volunteersing (Sect. 75027)	
Nursing Volunteersing (Sect. 75028)	
Other Health Personnel (Sect. 75029)	
ASSESSMENT OF PATIENTS POLICIES AND PROCEDURES.	
Overview (Sect. 75030/21)	
Abnormal Results Follow Up (Sect. 75026, 75020[4])	
Behavioral Health Referrals: Routine (Sects. 75026, 75030[5])	
Behavioral Health Referrals: Urgent (Sects. 75026, 75030[6])	
Biopsy/Histology Specimens (Sect. 75030[2])	
Blood Glucose Monitoring (One Touch System) (Sect. 75030[2])	
Care Decisions (Sect. 75030[2])	
Collection of 24 Hour Urine Specimen (Sect. 75030[2])	
Competence of Volunteers Responsible for Waived Testing (Sects. 75027-75028, 75050-75052)	
Completion of Initial Assessment (Sect. 75026, 75030[5])	
Diagnostic Testing (Sect. 75030[2])	
Fingerstick Procedure (Sect. 75030[2])	
Behavioral Health Assessment and Referrals (Sects. 75026, 75030[5])	
Follow Up Care (Sect. 75026, 75030[4])	
General Laboratory Policies (Sect. 75030[2])	
Initial Assessment (Sect. 75026, 75030[5])	
Eligibility, Including Financial Eligibility (Sects. 75026, 75030[1][2])	
Labeling Specimens (Sect. 75030[2])	
Laboratory Policies and Procedures (Sect. 75030[2])	
Laboratory Quality Control (Sect. 75030[2])	
Pathology and Clinical Laboratory Services (Sect. 75030[2])	
Possible Victims of Abuse, Domestic/Intimate Partner Violence, or Neglect (Sects. 75026, 75030[5])	
Reassessment (Sect. 75026, 75030[5])	
Scope of Assessment by Discipline (Sect. 75026, 75030[5])	
Status Assessment (Sect. 75026, 75030[5])	
Urinalysis by Dipstick (Multistix 10 Sg) (Sect. 75030[2])	
Urine for Culture and Sensitivity, Collection (Sect. 75030[2])	
Urine HCG Test (Clearview HCG II) (Sect. 75030[2])	
Veninuncture Complications (Sect. 75030121)	

Table of Contents

Why Do it?

Jump through the hoops?? Knock down barriers???

Wasted Resources





Barriers Encountered

Academic and Health Professionals do not Speak the same language

Some in Health Care still have territory boundaries.

My Motto:

Do not tell me NO, tell me how.

Have research available to quote

Supply packets of the data to key players



Health Care Reform is on our side? Health Across the Life Stages

Goal of Healthy People 2020:

"Promote quality life, healthy development, and health behaviors across all life stages."



FSU Mobile Health Program Goals

- Provide preventative health care, education and screening services to underserved populations
- Provide an opportunity for interprofessional collaboration amongst students and faculty
- Provide additional clinical training sites

The underserved

Rural vs Urban

Rural Health



About 60 million Americans living in rural areas. (National Rural health Association, 2011)

Rural Fresno



 "Rural" encompasses all population, housing, and territory not included within an urban area.

Urban Versus Rural Health Concerns

- Urban-rural comparisons have provided conflicting evidence about the relative burden of disease in urban and nonurban areas.
- Spoont M, Greer N, Su J, et al. Rural vs. Urban Ambulatory Health Care: A Systematic Review [Internet]. Washington (DC): Department of Veterans Affairs (US); 2011 May.



Urban Fresno



Access to care

