## **DACUM Competency Profile for Simulation Program Coordinator**

The Simulation Program Coordinator is a healthcare professional who is responsible for the development, implementation and evaluation of the integrated simulated clinical experiences to enhance participants learning outcomes.

	<b>Duties</b>	<b>←</b>		— Tasks —							
A	Manage Daily Sim Lab Operations		A-1 Establish & maintain use of policies and safety guidelines.	A-2 Coordinate staff scheduling.	A-3 Manage staff assignments.	A-4 Collaborate with internal & external support services.	A-5 Manage Supplies.	A-6 Oversee adherence to regulatory agencies.	A-7 Oversee equipment maintenance.	A-8 Oversee equipment management and purchasing.	A-9 Ensure compliance with core measures.
			A-10 Synthesize simulation lab usage data.	A-11 Monitor utilization of lab.	A-12 Manage and report simulation data.	A-13 Provide updates on simulation operations.	A-14 Participate in budget management.	A-15 Participate in hiring process.			
В	Coordinate Simulation Education		B-1 Train staff on daily operations, policies, and procedures.	B-2 Provide training on operation of simulation & clinical equipment.	B-3 Provide PMI (Preventive Maintenance Intervention) Training.	B-4 Mentor educators to facilitate simulation scenario applications.	B-5 Provide participant orientation.	B-6 Coordinate continuing education training (ie. PALS; ACLS; NRP; BLS)	B-7 Utilize simulation equipment for mandatory agency/core measure training	B-8 Develop partnerships with community agencies.	
C	Facilitate Pre-Simulation Activities		C-1 Identify faculty / course objectives.	C-2 Recommend scenarios to meet course objectives.	C-3 Research & recommend simulation equipment & supplies to meet objectives.	C-4 Assist in alignment of SCE (simulated clinical experience) with curriculum.	C-5 Develop implementation plan per scenario.	C-6 Modify existing scenarios.	C-7 Develop new scenarios.	C-8 Apply evidence- based practice to SCE.	C-9 Test new or modified scenarios.
			C-10 Ensure supplies & equipment are gathered.	C-11 Ensure proper setup of props/ Moulage.	C-12 Develop simulated medical record.	C-13 Ensure patient safety goals are met.	C-14 Assess student readiness for SCE(s).				

D	Conduct Simulation	D-1 Assure assembly of equipment.	D-2 Ensure proper application of props/ Moulage for SCE.	D-3 Test equipment.	D-4 Assure safety.	D-5 Review scenario with faculty.	D-6 Operate computer/ software.	D-7 Set the stage for SCE.	D-8 Support faculty in scenario implementa- tion	D-9 Trouble-shoot problems during scenario.
		D-10 Participate as a resource during SCE.	D-11 Assess participant performance.	D12 Modify scenario to ensure unique experience.	D-13 Provide feedback within assigned role.					
E	Conduct Post Simulation Activities	E-1 Assess and evaluate participants learning outcomes.	E-2 Gather evaluation data.	E-3 Discuss process improvement with staff.	E-4 Evaluate equipment.	E-5 Assess inventory utilization.	E-6 Assure break down and clean up of equipment and supplies.			
F	Facilitate SCE Debriefing	F-1 Provide feedback with faculty on participant's performance.	F-2 Elicit feedback from participants for SCE improvement.	F-3 Evaluate scenarios for currency to practice.	F-4 Provide performance review materials.	F-5 Provide additional teaching resources.	F-6 Evaluate simulation experience with faculty.	F-7 Recommend areas for improvement.		
G	Coordinate Community Outreach Activities	G-1 Develop and distribute marketing materials.	G-2 Create written communication tools (ie. newsletter; web site)	G-3 Collaborate marketing strategies with PR department.	G-4 Communicate simulation activity (ie. current practice, outcomes, future trends)	G-5 Promote simulation internally and externally.	G-6 Encourage multi- disciplinary utilization of simulation lab.	G-7 Participate in advisory meetings.	G-8 Participate in health fairs.	G-9 Participate in disaster medical response.
		G-10 Conduct simulation lab tours.								

H	Ensure Sustainability and Growth of Simulation Program	H-1 Develop recommendations for income generating activities.	H-2 Promote simulation utilization by community partners.	H-3 Leverage donations from internal and external partners.	H-4 Participate in grant/proposal writing.	H-5 Disseminate simulation efficacy to administrators and other partners.	H-6 Maintain communication with administration regarding simulation activities.	H-7 Coordinate open session time for participants.	H-8 Provide alternative clinical experience for participants.	H-9 Utilize simulation lab for participant remediation.
I	Maintain Professional Development	I-1 Maintain professional licensure/ certifications.	I-2 Maintain membership in organizations that emphasize simulation.	I-3 Maintain currency in evidence- based practice.	I-4 Maintain currency with new product research and development.	I-5 Participate in simulation conferences.	I-6 Participate in networking opportunities.	I-7 Participate in faculty training.	I-8 Participate in research.	I-9 Participate in new equipment acquisition training.
		I-10 Present at simulation conferences.								

## **DACUM Competency Profile for**

# **Simulation Program Coordinator**

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Acronyms Used I/O- Intake/Output A&P- Anatomy and Physiology ABG-Arterial Blood Gas **IP- Internet Protocol** ACLS- Advanced Cardiac Life Support IR- Infraray ADN- Associate Degree Nursing **IS- Information Systems** A/V- Audio/Visual **IT- Information Technology BG-Blood Glucose IV-** Intravenous **BLS-** Basic Life Support IVF- Intravenous Fluids **BP-Blood Pressure IVP-** Intravenous Push **BS-** Bowel Sounds IVPB- Intravenous Piggy Back BSN-Bachelor of Science in Nursing JCAHO- Joint Commission on Accreditation of CAT 5- Category 5 (Networking cable) **Health Care Organizations** CD- Compact Disc LCD- Liquid Crystal Display **CE- Continuing Education LR-** Lactated Ringers **CEU- Continuing Education Unit** LS- Lung Sounds **CNA- Certified Nursing Assistant** LVN- Licensed Vocational Nurse CO- Cardiac Output MB- Motherboard CPR- Cardio-Pulmonary Resuscitation METI- Medical Education Technologies Inc. **CPU- Central Processing Unit** MSN-Masters of Science in Nursing NCLEX-National Council Licensure Examination CRT- Cathode Ray Tube (type of monitor) CV- Cardiovascular NICU- Neonatal Intensive Care Unit CVP- Central Venous Pressure NPO- Nothing by Mouth MSDS- Material Safety Data Sheets **DMR-** Disaster Medicine Recovery **DNS- Domain Name Service** NRM- Non-Rebreather Mask D5W-5% Dextrose in Water **NS- Normal Saline** DV- Digital Video O<sub>2</sub>- Oxygen DVD- Digital Video Disc O<sub>2</sub> Sat- Oxygen Saturation DVR- Digital Video Recorder **OB-** Obstetrics **DX-** Diagnosis **OR-** Operating Room ECS- Emergency Care Simulator (METI) OSHA- Occupational Safety and Health **ED-** Emergency Department Administration EKG/ECG- Electrocardiogram P&P- Policy and Procedures E/MAR- Electronic/Medication Administration PC- Personal Computer PNCI- Program Nursing Curriculum Integration Record **EMR-** Electronic Medical Record (METI) **EMS-** Educational Management Solutions P.O.- Purchase order FERPA- Family Education Rights and Privacy Act PO- By Mouth FTP- File Transfer Protocol PTZ- Pan- Zoom- Tilt Pulse Ox- Pulse Oximetry

FX- Fracture **GI-** Gastrointestinal **GU-Genitourinary** 

**GUI-** Graphical User Interface

**HD- Hard Drive** 

Hep-loc – Heparin Lock

HIPAA- Health Information Portability and

Accountability Act

**HPS- Human Patient Simulator (METI)** 

HR- Heart Rate

HTTP- Hypertext Transfer Protocol

**ICU-** Intensive Care Unit

**ID-** Identification **INT** - Intermittent Recommendation STAT- Immediately

**RAM- Random Access Memory** 

RFID- Radio Frequency Identification

SBAR-Situation Background Assessment

TCP- Transport Control Protocol

**TEMP-** Temperature

**RN-** Registered Nurse RR- Respiratory Rate

**RT-** Respiratory Therapist

TJC - The Joint Commission

TO- Telephone orders

TX- Treatment

TX-Transferred UO- Urine Output USB- Universal Serial Bus VCE- Virtual Clinical Experience VS- Vital Signs WLAN- Wireless Local Area Network

#### **Worker Characteristics and Behaviors**

Dependable Ability/willingness to learn Patience Ability to be creative Desire to learn **Passionate** Ability to delegate **Diplomatic** Positive attitude

Discreet Ability to problem solve **Proactive** 

Ability to set boundaries Effective communicator Professional behavior and attire

Ability to work independently/ Empathetic Professional respect and

self directed Energetic Able to wee whole picture Ethical Flexible Accountable

Respectful Fiscally responsible Responsible Adaptive Advocate High level of customer service Self- motivated Analytical Holistic view Sense of humor

Anticipates change Honesty Team player/collaborative Assertive Innovative Thorough/detailed

Trustworthy Committed Inquisitive Integrity Visionary Compassionate

Mechanically inclined Willing to go "extra mile" Complete task timely Creative Mentor Works well under pressure

Cultural diversity/sensitivity Multi-task Critical thinker Open minded

#### **Future Trends/Concerns**

- Accreditation of simulation center
- Additional collateral/supportive professionals and occupations (vocational)
- Automated simulation
- Budget constraints/fundraising
- Certification and accreditation (CEUs)
- Change of market share in simulation vendors
- Changing student population/culture
- Distance learning
- EMR
- Educating faculty and administrators
- Educational component Bachelors/Masters
- Grant seeking/financial support Internal/external/sustainability
- Incorporating multi disciplinary simulation CE
- Increase of simulation centers due to lack of clinical setting
- Increased realism

- Increased student population
- Institutionalizing position
- Interface with administration & board of trustees - our role

courtesy

Progressive

- Integration into programs
- Lack of qualified faculty
- Maintaining confidentiality of recordings (web-
- Maintain currency in equipment & supplies
- Remote simulations
- Replacement of outdated or broken equipment
- Security & safety of simulation equipment
- Training capacity (ACLS, PALS, NRP)
- Using simulation in licensure exams
- Virtual sim lab/hospital
- What is acceptable blend of simulation & clinical

Compressed gas Hemostats/Clamps 3- pc small pliers set Computer(s) PC or MAC High Fidelity Manikins 4- pc large pliers set Control Panel (gas) Hospital supplies 4x4 gauzes Immobilization boot Cosmetic items 8- pc screwdriver set Multi-Drawer combo tool center Immobilization equipment Locking tape measure Crash cart with supplies Incubator/infant warmer 12- pc combination wrench set Cream based white makeup **Incentive Spirometer** ABD dressing Cream of Wheat Intubation tray **CRT Monitor** Intubation tubes **Abduction Pillow** Air cleaners (HEPA filters) Crutches INT caps Air compressor Culture swabs Isolation cart Alcohol wipes Patient Cup IV arm Debriefing software **AMBU Bags** IV fluids Ammonia Defibrillator IV pole(s) Angiocatheter Denture cup IV pumps IV saline lock Applesauce **Diapers** Audio cables Disinfectant IV start kit Audio leveling Docu Camera IV tubing Audio mixers Doppler Jello Dressing change cart Kling dressing Automatic BP cuff A/V equipment Duct Tape (different colors) KY Jelly Labeler Baby powder DV Backboard DVD Laptops **Bandages DVD** Burner Laryngoscope Band-Aid **EKG Machine** Laryngoscope blades

LCD monitor **Batteries EMR** 

Battery chargers Electrodes Lenses (telephoto/wide

angle/zoom) **Beds** Emesis basin Bedside table Enteral pumps Light meter Equipment cases Lights Biohazard bags Blender Fetal monitor/belts Linens

Fire wire Blood drain kit Linen cart

Body parts Flash memory stick Manikins/Low fidelity Buckets/pails Foam Medical Air Bounce boards Foley catheter Medication cart Food coloring B/P cuff/machine Media managers

Dry erase markers Food items Microphones Cable ties Food props (shotgun/omni/boom)

Calendar/Schedules Frosting Microsoft Windows Fundus kit Camera controllers application (Word, Excel, Camcorders Gait belts Access, Power Point, Cane Gastric tubes Outlook, Visio)

Cardiac Monitor Gel effects Mini DV

Mini tool flashlight Chair Glasses

Chalk Glucometer Monopods

Moulage book reference Chest tubes Goof off

Chest tube drainage system Goo gone Moulage cart Chicken/animal bone parts Gowns Moulage pot

Cig. Packs Graphic design software Moulage Recipes Circuit testers Gurney MSDS sheets

Clocks with a second hand Hammer Nasal cannula Coaxial cables Headphones Nebulizer

Neck Brace Saran wrap Zip ties/Velcro Ties

NeedlesScissorsToiletriesNG tubingSelf -Cling dressingTone generator

Non-rebreather mask Sharps container Tool box drawer liner pads

No touch suction catheter Signal boosters Toothbrush Signal splitters **Toothpaste** O<sub>2</sub> mask Oatmeal Silicon spray/lubricant Trash Cans Office supplies Simulated blood **Tripods** Unit software Orange spray Simulated charts OR cart Simulated code drugs Urinals

Overhead projectors Simple green Urinary drainage bags
Oxygen Simulated drugs Urinary catheters

Paint Sink USB
Pantyhose Signal/network switchers Utility cart

Patient Trash bags Software for Adobe Utility knife and blades

PCA pump Soldering iron Ventilator
Peri-Pads Speakers Venti mask
Phone (Cell or Landline) Spinal needle Video cables

Pillows Surgical Stapler Video capture/edit/print

Pitcher Sterile water Software

Plastic sealable bagsStethoscopeVideo compressorsPlastic BinsStill cameraVideo monitorsPocket levelStrawsVideo projectorsPowdered makeupSuctionVideo serversPower adaptersSuction canisterVinegar

Power adapters

Power cords

Suction canister

Suction equipment

Viaeo servers

Vinegar

Vital machine

Vital machine

Voltmeter

Voltmeter

Projector screen

Syringes

Wall peg units

PTZ cameras

Tape

Water-based markers

Puddings (all types)

Tape dubbing equipment

Pulse Ox

Tapioca pudding

WD-40

Q-Tips

Task Trainers

Wheel chair

RCA cable

Transparent dressings

White board

Refrigerator Telephone Wigs

Respiratory cart Television Wire strippers

Restraints Textbooks WLAN Router Thermometer XLR

Plastic wrap Tissue Yankauer oral suction wand

SCE Clothing (Male & Female) Tracheostomy tubes Y-cables

wigs Tracheostomy collars

#### **General Knowledge and Skills**

- Adherence to compliance guidelines
- Anatomy and Physiology
- Audio Visual
  - Editing
  - Hardware knowledge
  - o Processing (deletion)
  - Recording video
- Advanced clerical skills
- Advanced familiarity with electromechanical and pneumatic functions of equipment and devices
- Advanced reading and comprehension
- Advanced familiarity with mechanical/electrical repairs
- Budgeting/Accounting
- Building scenarios
- Campus and department policies
- Clinical practice
- Communication skills
  - o Written
  - Technical
  - o Telephone
  - o Verbal
  - o E-mail
- Computer and A/V troubleshooting
- Computer security
- Computer skills
  - CompTIA (Computing Technology Industry Association)-certification not required
  - Debriefing software
  - o Hardware
  - InfoCom (audiovisual industry organization)-certification not required
  - Computer networking
  - Internet for research
  - o MAC and PC
  - Microsoft Office suites
  - o Simulator software
  - Software
  - Troubleshooting
  - Video capture/editing software
- Confidentiality
- Conflict Management
- Creating implementation plans
- Critical thinking
- Cultural sensitivity for diverse population

- Customer service
- Data collection/evaluation/reports
- Decision making
- Delegation skills
- Developing Policies
- Develop training modules
- DMR local/state plans
- EBP/research
- Electrical and mechanical knowledge
  - Aspect rationing
  - Audio leveling
  - Color balancing
  - o Light balancing
  - Video burning
  - Video converting and compression
  - Video dubbing/transferring
- Equipment/supply
- Facilities maintenance
- Fund development/sustainability plans
- General lab safety
- Group dynamics
- HIPPA guidelines enforced
- Hiring practices/legalities
- Healthcare work experience
- Interpersonal skills
- Job description/develop
- Leadership skills
- Learning outcomes
- Learn programming environment
- Inventory management
- Knowledge of bit rates
- Knowledge of FERPA
- Knowledge of Hazardous Waste/MSDS
- Knowledge of OSHA
- Knowledge of wireless networking
- Knowledge of medical terminology and abbreviations
- Knowledge of regulatory guideline (ie. Core measures, patient safety goals & MSDS)
- Marketing/Presentation
- Moulage
- Networking skills with campus and offcampus resources
- Networking skills with students, faculty, and staff
- Organizational skills
- Problem solving
- Product research

- Professional development
- Professional organizations to join/credentialed
  Quality Improvement

- Task prioritization
- Time management Web design knowledge and skills