DACUM Competency Profile for Simulation Technology Specialist

The Simulation Technology Specialist is one who provides technological expertise, instructional support and advocacy in health care simulation.

	Duties		— Tasks —							-
A	Support Daily Operations of Simulation Lab	A-1 Orient students and faculty to simulation lab.	A-2 Coordinate room and staff scheduling.	A-3 Perform clerical functions related to lab management.	A-4 Maintain professional and safe environment.	A-5 Collaborate with onsite resources.	A-6 Maintain lab attendance records.	A-7 Track laboratory usage.	A-8 Provide technical support to students during lab time.	A-9 Provide encouragement for faculty and students.
		A-10 Support compliance with regulatory standards.	A-11 Support compliance with campus policies.	A-12 Assist coordinator in their absence.	A-13 Assist in managing student employees.					
B	Maintain Human Simulators and Lab Equipment	B-1 Install new hardware and software equipment.	B-2 Perform hardware and software upgrades.	B-3 Perform operational checks on equipment.	B-4 Ensure security of equipment.	B-5 Troubleshoot equipment failure.	B-6 Consult with technical support.	B-7 Determine need for outside vs. internal repair.	B-8 Repair simulation equipment per manufacturer specifications.	B-9 Coordinate outside repair for equipment.
		B-10 Coordinate transport of simulation equipment.	B-11 Oversee scheduled maintenance.	B-12 Maintain equipment warranties.	B-13 Clean equipment per manufacturer recommendation.	B-14 Recommend equipment purchases to management.	B-15 Procure updated hospital equipment.			
С	Manage Simulation Lab Supplies	C-1 Assess supply needs.	C-2 Create database for inventory of supplies.	C-3 Perform inventory of supplies.	C-4 Organize storage of supplies.	C-5 Order simulation supplies.	C-6 Make supplies available for students.	C-7 Track usage of inventory.	C-8 Manage hazardous materials per established standards.	C-9 Liaison with vendors.
		C-10 Solicit supply donations.								

D	Perform Pre- Simulation Activities	D-1 Program patient scenarios.	D-2 Assemble pre- simulation learning materials.	D-3 Prepare scenario props.	D-4 Create scenario moulage.	D-5 Assist in creating documentation for scenario.	D-6 Obtain signed student release forms.	D-7 Setup control room for simulation activity.		
Ε	Execute Simulation Experience.	E-1 Pre-brief students, staff and faculty.	E-2 Operate simulation console and software.	E-3 Manipulate simulator during scenario.	E-4 Record simulation activities.	E-5 Assist directing the activities in the scenario.	E-6 Assist faculty in monitoring students' safety.	E-7 Perform "on the fly" trouble shooting.	E-8 Provide theatrical support.	
F	Perform Post- Simulation Activities	F-1 Operate debriefing equipment.	F-2 Provide technical evaluation of simulation experience.	F-3 Administer student evaluations of simulation lab experience.	F-4 Provide technical recommendations for simulation improvement.	F-5 Restore lab to pre-scenario conditions.	F-6 Salvage re- usable equipment.	F-7 Manage student simulation recordings.		
G	Collaborate with Faculty and Staff	G-1 Collaborate with faculty for scenario building.	G-2 Collaborate to establish standardized procedures.	G-3 Update faculty and staff on schedules and maintenance.	G-4 Advise faculty of equipment failure and alternatives.	G-5 Assist with implement- tation of new technology.	G-6 Coordinate technical training.	G-7 Provide technical support and advice.		
Η	Maintain Simulation Lab Documentation and Resources	H-1 Develop operational manual/policies and procedures.	H-2 Produce simulation orientation materials.	H-3 Assist with development of in- house software applications.	H-4 Generate reports related to simulation lab.	H-5 Manage digital media.	H-6 Maintain technical reference library.	H-7 Assist in maintaining division website.		
Ι	Maintain Professional Development	I-1 Maintain competencies in technology.	I-2 Keep updated on best practices.	I-3 Network with industry professionals.	I-4 Participate in conferences on simulation.	I-5 Participate in conferences in related technologies.	I-6 Participate in conferences on future development.	I-7 Conduct educational workshops.	I-8 Research future simulation products.	I-9 Participate in research studies.
J	Promote Marketing and Growth of Simulation	J-1 Advocate for simulation integration into courses.	J-2 Participate in simulation lab design.	J-3 Assist in solicitation of space on campus.	J-4 Produce promotional materials.	J-5 Participate in community outreach programs and marketing.	J-6 Conduct tours of simulation lab.	J-7 Explore possible funding opportunities.	J-8 Document history of simulation lab.	

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Acronyms Used

A&P- Anatomy and Physiology **ABG-Arterial Blood Gas** ACLS- Advanced Cardiac Life Support **ADN-** Associate Degree Nursing A/V- Audio/Visual **BG-Blood Glucose BLS-** Basic Life Support **BP-Blood Pressure BS-** Bowel Sounds **BSN-Bachelor of Science in Nursing** CAT 5- Category 5 (Networking cable) **CD-** Compact Disc **CE-** Continuing Education **CEU-** Continuing Education Unit **CNA-** Certified Nursing Assistant **CO-** Cardiac Output CPR- Cardio-Pulmonary Resuscitation **CPU-** Central Processing Unit CRT- Cathode Ray Tube (type of monitor) **CV-** Cardiovascular **CVP-** Central Venous Pressure **DMR-** Disaster Medicine Recovery **DNS-** Domain Name Service D5W- 5% Dextrose in Water **DV-** Digital Video **DVD-** Digital Video Disc **DVR-** Digital Video Recorder **DX-**Diagnosis ECS- Emergency Care Simulator (METI) **ED-Emergency Department** EKG/ECG- Electrocardiogram E/MAR-Electronic/Medication Administration Record **EMR-** Electronic Medical Record **EMS-** Educational Management Solutions FERPA- Family Education Rights and Privacy Act FTP- File Transfer Protocol **FX-** Fracture **GI-** Gastrointestinal **GU-Genitourinary GUI-** Graphical User Interface HD- Hard Drive Hep-loc – Heparin Lock HIPAA- Health Information Portability and Accountability Act HPS- Human Patient Simulator (METI) HR- Heart Rate HTTP- Hypertext Transfer Protocol **ICU-** Intensive Care Unit

ID- Identification **INT** - Intermittent I/O- Intake/Output **IP-** Internet Protocol **IR-** Infraray **IS-** Information Systems **IT-** Information Technology **IV-** Intravenous **IVF-** Intravenous Fluids **IVP-** Intravenous Push **IVPB-** Intravenous Piggy Back JCAHO- Joint Commission on Accreditation of Health Care Organizations LCD- Liquid Crystal Display **LR-** Lactated Ringers LS- Lung Sounds LVN- Licensed Vocational Nurse MB- Motherboard METI- Medical Education Technologies Inc. MSN-Masters of Science in Nursing NCLEX-National Council Licensure Examination NICU- Neonatal Intensive Care Unit NPO- Nothing by Mouth MSDS- Material Safety Data Sheets NRM- Non-Rebreather Mask NS- Normal Saline O₂- Oxygen O₂ Sat-Oxygen Saturation **OB-** Obstetrics **OR-** Operating Room **OSHA-** Occupational Safety and Health Administration P&P-Policy and Procedures PC-Personal Computer PNCI- Program Nursing Curriculum Integration (METI) P.O.- Purchase order PO- By Mouth PTZ- Pan- Zoom- Tilt Pulse Ox- Pulse Oximetry **RAM-** Random Access Memory **RFID-** Radio Frequency Identification **RN-**Registered Nurse **RR-** Respiratory Rate **RT-** Respiratory Therapist **SBAR-Situation Background Assessment** Recommendation **STAT-** Immediately **TCP-** Transport Control Protocol

TEMP- Temperature TJC - The Joint Commission TO- Telephone orders TX- Treatment TX-Transferred UO- Urine Output USB- Universal Serial Bus VCE- Virtual Clinical Experience VS- Vital Signs WLAN- Wireless Local Area Network

Worker Characteristics and Behaviors

Ability to learn Ability to problem solve Ability to work independently with little supervision Accountable Adaptive Advocate Analytical Assertive Committed Compassionate Creative Desire to learn Detail oriented Diplomatic Discreet

Effective communicator Empathetic Flexible Fiscally responsible Friendly High level of customer service Holistic view Honesty Innovative Inquisitive Integrity Multi-task Patient Positive attitude Proactive Professional behavior and attire Professional respect and courtesy Progressive Punctual Responsive Self- motivated Sense of humor Strong ability to be creative Strong interpersonal skills Strong organizational skills Strong public relations skills Task oriented Team player Thorough Trustworthy Works well under pressure

Future Trends/Concerns

- Accreditation of Simulation center
- Additional collateral/supportive professionals and occupations (vocational)
- Bachelors in Health Science in Simulation (Diploma)
- Budget constraints
- Certification and Accreditation (CEUs)
- Change of market share in simulation vendors
- Changes in pharmacology
- Distance learning
- Educating faculty and administrators
- Expanding to hospital or community-based centers
- Extended application of simulation to all health professions such as EMT, CNA, Paramedic, Rescue, Respiratory care, etc.

- Increased student population
- Lack of clinical facilities
- Lack of faculty
- Lack of instructional facilities
- Maintaining confidentiality of recordings (web-based)
- Radio Frequency Identification (RFID)
- Remote simulations
- Replacement of outdated or broken equipment
- Robotics (3G SimMan)
- Simulation replacing clinical experience
- Standardized training for job of sim lab technology specialist
- Using simulation in licensure exams
- Virtual Sim Lab/Hospital

Tools, Equipment, Supplies, and Materials

3- pc small pliers set 4- pc large pliers set 4x4 gauzes 8- pc screwdriver set Locking tape measure 12- pc combination wrench set ABD dressing Air cleaners (HEPA filters) Air compressor Alcohol wipes Angiocatheter Audio cables Audio leveling Audio mixers Automatic BP cuff A/V equipment Baby powder Backboard Bandages **Band-Aid Batteries** Battery chargers Beds Bedside table **Biohazard bags** Blood drain kit Body parts Bounce boards B/P cuff/machine Dry erase markers Cable ties Camera controllers Camcorders Cane Cardiac Monitor Chair Chest tubes Chest tube drainage system Chicken/animal bone parts Circuit testers Clocks with a second hand Coaxial cables Compressed gas Cosmetic items Mutil-Drawer combo tool center Crash cart with supplies Cream based white makeup

Cream of Wheat **CRT** Monitor Crutches Culture swabs Patient Cup Debriefing software Defibrillator Denture cup Diapers Disinfectant Dressing change cart DV DVD **DVD** Burner Electrodes Emesis basin Enteral pumps Equipment cases Fetal monitor belts Fire wire Flash memory stick Foley catheter Food coloring Food items Frosting Fundus kit Gait belts Gastric tubes Gel effects Glasses Glucometer Goof off Goo gone Gowns Graphic design software Hammer Headphones Hospital supplies Immobilization boot Immobilization equipment Incubator/infant warmer

Laryngoscope Laryngoscope blades Intubation tray Intubation tubes INT caps

Isolation cart IV arm IV fluids IV pumps IV saline lock IV start kit IV tubing Kling dressing **KY** Jelly Labeler Laptops LCD Monitor Lenses (telephoto/wide angle/zoom) Light meter Lights Linens Manikins/Low fidelity Medication cart Media managers Microphones (shotgun/omni/boom) Mini DV Mini tool flashlight Monopods Moulage book reference Moulage cart Nasal cannula Nebulizer Needles NG tubing Non-rebreather mask No touch suction catheter O₂ mask Office supplies Orange spray OR cart Overhead projectors Oxygen Paint Pitcher Plastic sealable bags Pocket level Powdered makeup Power adapters Power cords Power strips

Projector screen PTZ cameras Pulse Ox **O-Tips** RCA cable Respiratory cart Restraints Router Plastic wrap Self -Cling dressing Sharps container Signal boosters Signal splitters Silicon spray/lubricant Simulated blood Simulated charts Simulated code drugs Simple green Simulated drugs Signal/network switchers Soldering iron Speakers Spinal needle

Surgical Stapler Still camera Suction Suction canister Suction equipment Super Glue Syringes Tape Tape dubbing equipment Tapioca pudding Transparent dressings Telephone Television Thermometer Tracheostomy tubes Tracheostomy collars Zip ties/Velcro Ties Toiletries Tone generator Tool box drawer liner pads Toothbrush Toothpaste Tripods Unit software

Urinary drainage bags Urinary catheters USB Utility knife and blades Ventilator Venti mask Video cables Video capture/edit/print Software Video compressors Video monitors Video projectors Video servers Vital machine Wall units Water-based markers WD-40 Wheel chair White board Wigs Wire strippers WLAN XLR Yankauer oral suction wand **Y**-cables

General Knowledge and Skills

- Adherence to compliance guidelines
- Anatomy and Physiology
- Audio Visual
 - \circ Editing
 - Hardware knowledge
 - Processing (deletion)
 - Recording video
- Basic clerical skills
- Basic familiarity with electromechanical and pneumatic functions of equipment and devices
- Basic reading and comprehension
- Basic familiarity with mechanical/electrical repairs
- Campus and department policies
- Communication skills
 - o Written
 - Technical
 - Telephone
 - o Verbal
 - o E-mail
- Computer and A/V troubleshooting
- Computer security
- Computer skills
 - CompTIA (Computing Technology Industry Association)-certification not required
 - Debriefing software
 - Hardware
 - InfoCom (audiovisual industry organization)-certification not required
 - Computer networking
 - Internet for research
 - o MAC and PC
 - Microsoft Office suites
 - o Simulator software
 - o Software
 - Troubleshooting
 - o Video capture/editing software

- Confidentiality
- Conflict Management
- Critical thinking
- Cultural sensitivity for diverse population
- Customer service
- Decision making
- Electrical and mechanical knowledge
 - Aspect rationing
 - $\circ \quad \text{Audio leveling} \quad$
 - Color balancing
 - o Light balancing
 - \circ Video burning
 - Video converting and compression
 - Video dubbing/transferring
- Equipment/supply
- General lab safety
- Group dynamics
- Leadership skills
- Learn programming environment
- Inventory management
- Knowledge of bit rates
- Knowledge of FERPA
- Knowledge of Hazardous Waste
- Knowledge of OSHA
- Knowledge of wireless networking
- Knowledge of medical terminology and abbreviations
- Moulage
- Networking skills with campus and offcampus resources
- Networking skills with students, faculty, and staff
- Organizational skills
- Problem solving
- Professional organizations to join/credentialed
- Task prioritization
- Time management
- Web design knowledge and skills